

Privacy and security statement



ASHBURTON
INVESTMENTS

Focused Insight

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Ashburton privacy and security statement

By viewing this site and using our services and products you acknowledge that you have read and consent to the terms of this privacy and security statement.

Ashburton Investments Holdings Limited (Registration number: 1995/004798/06) ("Ashburton Investments") Ashburton Investments maintains and owns this site (the "site") and the services and products (the "services and products") applicable hereto.

All references in these to "us", "we", "our" or "Ashburton Investments" deemed to include, unless stated otherwise, Ashburton Fund Managers Proprietary Limited, Ashburton Investor Services Proprietary Limited, Ashburton Management Company (RF) Proprietary Limited and RMB CIS (RF) Manco Proprietary and all subsidiary companies of Ashburton Investments.

We at Ashburton recognise the importance of protecting your personal and financial information.

As a financial institution, Ashburton must obtain personal information about you. This information assists us in servicing your account. For purposes of this policy, personal information is information recorded in any form from which your identity can reasonably be ascertained.

We know you may be concerned about what we do with this information, and with financial information about your account, so you have our assurance that:

- We are committed to safeguarding your privacy online.
- We will comply with your constitutional right to privacy and data protection when we handle your personal information. We are bound by Section 14 of the Constitution of the Republic of South Africa, Act 108 of 1998, the Electronic Communications and Transactions Act 25 of 2002 and the Protection of Personal Information Act 4 of 2013.
- We only use your personal information to help us service your account, to improve our services to you, to provide you with products you have requested, and to inform you about additional products or services that may be of interest to you.
- We do not sell your personal information to third parties.
- We only provide your personal information to third party service providers and only in so far as this is necessary in order to service your account, to improve our services to you, to provide you with products you have requested, and to inform you about additional products or services that may be of interest to you. You acknowledge and agree that you consent to the collection, use and disclosure of such personal information for such purpose. When personal information is so transferred, we will use contractual or other means to ensure that such third party service providers provide privacy protection that is comparable to the protection we provide in accordance with our privacy and security policy.
- We protect your account information by placing it on the secure portion of our website. That's why you have to enter a unique username and password each time you want to access your account information. In addition, you can use the 'log off' button located throughout the site to securely exit your account without closing your browser. It is your responsibility to ensure that your password is never shared with anyone.
- When you access our website using a modern web browser such as Microsoft® Internet Explorer, an encrypted and secure session is established to protect your communications through server authentication and data encryption.
- This website does not collect personally identifying information about you except when you specifically and knowingly provide it.
- This site may contain links to other websites. Ashburton is not responsible for the privacy or security practices or the content of such external websites.
- Our policy may change as we improve the website and/or as privacy legislation changes. We recommend that you review this policy regularly to ensure that you are familiar with our privacy and security practices. Amendments are effective immediately upon updating this policy.
- If you wish to change how we use your personal information or any aspect of your profile, you can change your preferences at any time on this website. We will respond to all requests within a reasonable time (but not later than 30 days) after receipt of your request, at no cost to you. If you have any questions about this policy, please contact us by email on compliance@ashburtoninvestments.co.za.
- This privacy and security policy must be read together with the terms and conditions which govern the use of this website. Your use of this website and the services indicates your acceptance of this privacy and security policy and the general terms and conditions.